

TARIFF SCHEDULE APPLICABLE TO
INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICES
FURNISHED BY
KNOLOGY OF KANSAS, INC.
WITHIN THE STATE OF KANSAS

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Bruce Schoonover, Director - Regulatory Affairs
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KNOLOGY OF KANSAS, INC.

INTEREXCHANGE TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations and rates applicable to the furnishing of intrastate, interexchange telecommunications services within the State of Kansas by Knology of Kansas, Inc., hereinafter referred to as the "Company". This tariff is on file with the Kansas Corporation Commission.

Knology of Kansas, Inc.
1241 O.G. Skinner Drive
West Point, Georgia 31833

Kansas Corporation Commission
1500 S.W. Arrowhead Road
Topeka, Kansas 66604
785-271-3100

CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

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EXPLANATION OF SYMBOLS

- (C) Change in Regulation
- (D) Discontinued Rate, Regulation or Text
- (E) Correction of an error made prior to current revision of Tariff
- (I) Increase in Rate
- (M) Material relocated without change in text or rate
- (N) New Rate, Regulation or Text
- (R) Reduction in Rate
- (T) Text change, but no change in Rate or Regulation

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SECTION 1

APPLICATION OF TARIFF

The service rates and regulations set forth in this Tariff are generally applicable to the provision of intrastate interexchange telecommunications services by Knology of Kansas, Inc. and marketed under the name Knology.

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SECTION 2

DEFINITIONS

Unless context within the Tariff otherwise specifies, the following terms shall be deemed to have the following meanings.

COMPANY

Knology of Kansas, Inc.

COMMISSION

Kansas Corporation Commission, unless text indicates otherwise (i.e. Federal Communication Commission)

CUSTOMER

The person, firm, company, corporation or other legal entity that contracts with the Company to receive telecommunications service from the Company.

CIRCUIT

A communications path of a specific bandwidth or transmission speed between two or more points of termination.

FACILITIES

All Company-owned or operated equipment and Cable Facilities used to provide telecommunications services.

INDIVIDUAL CASE BASIS

A service arrangement in which the conditions, rates and charges are developed on the specific circumstances of the case.

LATA

Local Access and Transport Area

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SECTION 2

DEFINITIONS (cont.)

PREMISE

A building or structure on property not separated by a public right-of-way. The property may be divided by a private right-of-way or easement, such as a railroad right-of-way.

PERSONAL ACCOUNT CODE

A numeric or alpha-numeric sequence that uniquely identifies the caller making a long distance call.

PERSONAL IDENTIFICATION NUMBER

A numeric or alpha-numeric sequence that uniquely identifies a calling or travel card.

PRIVATE LINE SERVICE

A full-time transmission service that is not switched and utilizes the Facilities to connect two or more designated locations of the same Customer or User.

TERMINATING FACILITIES

All equipment placed in a structure that converts to the transmitted signal to a requested service type, connects the structure to the Company's network and provides a point of interface or connection to which the Customer can connect its equipment. This may include electronic equipment, cable, wiring, connecting panels and blocks.

USER

A person, firm, company or corporation designated as a user of telecommunications services furnished by the Company.

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SECTION 3

INTRASTATE INTEREXCHANGE SERVICE

RULES AND REGULATIONS

3.1 UNDERTAKING OF THE COMPANY

- A. The Company undertakes to furnish telecommunications service pursuant to the terms of this Tariff in connection with one-way and/or two-way information transmission between points in different exchanges within the State of Kansas.
- B. The furnishing of service under this Tariff is subject to the availability on a continuing basis all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service as required at the sole discretion of the Company.
- C. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities, offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- D. The Company may undertake equipment or facilities additions, removals or rearrangements; routine preventive maintenance; or other service- affecting activities that may occur in the normal operations of the Company's business. Generally, such activities are not specific to an individual Customer, but affect many Customers' services. No specific advance notification period is applicable to all service activities. With some emergency or unplanned service-affecting conditions, such as an outage resulting from wiring or equipment damage, notification to the Customer may not be possible.
- E. Applications for initial and additional service made verbally or in writing become a contract upon the establishment of the service or facility.
- F. Customers will be required to sign a Letter of Authorization when service is requested.

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SECTION 3

INTRASTATE INTEREXCHANGE SERVICE

RULES AND REGULATIONS (cont.)

3.2 LIMITATIONS OF SERVICE

- A. Service is offered subject to the availability of the necessary facilities and equipment, necessary arrangements with other carriers and billing capabilities, and is subject to the provisions of this Tariff. The Company reserves the right not to provide service to or from a location where legally prohibited.
- B. The Company reserves the right to discontinue furnishing service when necessitated by conditions beyond its control, or when the Customer is using the service in violation of any provision in this Tariff, the rules and regulations of the Commission or the law.

3.3 USE OF SERVICE

- A. Permitted Uses
 - 1. Services provided under this Tariff may be used for any lawful purpose for which the service is technically suited.
- B. Minimum Service Period
 - 1. The minimum period of service is one month (30 days), unless otherwise stated in this Tariff.
- C. Fixed Service Period
 - 1. If Customer and the Company have agreed to a specified term of service, then following expiration of the initial term of service, or any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party.

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INTRASTATE INTEREXCHANGE SERVICE

RULES AND REGULATIONS (cont.)

3.3 USE OF SERVICE (cont.)

D. Termination

1. Any termination shall not relieve Customer of its obligation to pay any charges incurred under this Tariff or in any service order prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.

3.4 LIABILITY

- A. The liability of the Company for any claim or loss, expense or damage, due to any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under the Tariff shall not exceed the amount of the credit allowance described in Section 3.6 (B) herein. The extension of credit allowances as described in Section 3.6 (B) shall be the sole remedy of Customer and sole liability of the Company for any interruption, delay, error, omission, or defect in any service, facility, or transmission provide under the Tariff. In no event will the Company be liable for any direct, indirect, consequential, incidental, exemplary, punitive or special damages, or for any lost income or profits, even if advised of the possibility of the same.
- B. The Company shall not be liable for any claim or loss, expense, or damage, due to any interruption, delay, error, omission, or other defect in service, facility, or transmission provided under this Tariff, if caused by or resulting from: any person or entity other than that Company; any malfunction of any service or facility provided by a person other than the Company; labor difficulties; fire, flood earthquake, or any other act of God; explosion ,war; riot or civil disturbance; any law, order, regulation, direction ,action or request of any federal, state or local government or any department agency, commission, bureau, or other instrumentality or federal, state or local government; or by any other cause beyond the Company's control.

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SECTION 3

INTRASTATE INTEREXCHANGE SERVICE

RULES AND REGULATIONS (cont.)

3.4 LIABILITY (cont.)

- C. The Company shall not be liable for and shall be fully indemnified and held harmless by Customer against any claim of loss, expense, or damage, including indirect, special, or consequential damage for the following:
1. Defamation, libel, slander, invasion of privacy, infringement of copyright or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation, or violation of any contract, proprietary or creative right, or any other injury to any person, property, or entity arising from the material, data, information, or content revealed to, transmitted processed, handled, or used by the Company under this Tariff;
 2. Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of the Company or any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by this Tariff or any agreement between the Customer and the Company; or
 3. Any personal injury or death of any person or for any loss of or damage to Customer Premises or any other property, whether owned by Customer or others, caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use, or removal of equipment or wiring provided by the Company, if not caused by any intentional or negligent act or omission committed by the Company; its agents or employees.
- D. No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.

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INTRASTATE INTEREXCHANGE SERVICE

RULES AND REGULATIONS (cont.)

3.5 INTERRUPTION OF SERVICE

- A. Customer will be entitled to a credit allowance for an interruption of service which is not caused by or does not result from the negligence or act of Customer or to the failure of channels, equipment, power supplies, and/or communications systems provided by Customer or Persons other than the Company. A credit allowance is subject to the provisions of this section and the other sections of this Tariff, including, but not limited to, the general liability provisions set forth in Section 3.4 herein and the terms of Section 3.6 (B) herein. Customer is obligated to notify the Company immediately of any interruption in service for which the Customer desires a credit allowance.

3.6 RESPONSIBILITY OF THE CUSTOMER

- A. All Customers assume general responsibilities in connection with the provisions and use of the Company's service. When facilities, equipment and/or communications systems provided by others are connected to the Company's facilities, Customer assumes additional responsibilities. Customers are responsible for:
1. Placing orders for service, paying all appropriate charges for service rendered by the Company; complying with the Company's regulations governing the service; and assuring that its users comply with regulations.
 2. Providing the names(s) and address(es) of the person(s) responsible for the payment of service charges, as well as the names(s), telephone number(s), and address(es) of the Customer contact person(s).
 3. Paying the Company for the replacement or repair of the Company's equipment when the damage results from the negligence or willful act of Customer or User; improper use of service; or any use of equipment or service provided by others.

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INTRASTATE INTEREXCHANGE SERVICE

RULES AND REGULATIONS (cont.)

3.6 RESPONSIBILITY OF CUSTOMER (cont.)

4. A Customer who subscribes to the Company's intrastate interexchange services and resells these services to others shall be responsible for complying with all laws and regulations of the State of Kansas, which relate in any way to its provision of intrastate interexchange telephone service, including, but not limited to, laws and regulations regarding consumer protection, billing and collection practices, tariffing obligations, and payment of applicable taxes.

B. Credit Allowances

1. Credit for failure of service will be allowed only when failure of service is caused by or occurs in facilities or equipment owned, provided and billed for, by the Company.
2. Credit allowances for failure of service starts when Customer notifies the Company of the failure or when the Company becomes aware of the failure and ceases when the operation has been restored.
3. Customer shall notify the Company of failures of service and make reasonable attempts to ascertain that the failure is not caused by Customer Provided Equipment, any act or omission of the Customer, or in wiring or equipment.
4. Only those portions of the service disabled will be credited. No credit allowances will be made for:
 - a. interruptions of service resulting from the Company performing routine maintenance;

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RULES AND REGULATIONS (cont.)

3.6 RESPONSIBILITY OF THE CUSTOMER (cont.)

B. Credit Allowances (cont.)

- b. interruptions of service for implementation of a Customer order for a change in the service;
- c. interruptions caused by the negligence or willful act of omission of Customer or its authorized user; or
- d. interruptions of service because of the failure of service or equipment provided by Customer, authorized user, or other
- e. The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.

C. Cancellation by Customer

- 1. Customer may cancel service any time after meeting the minimum service period.

D. Payment and Charges for Service

- 1. Charges for service are applied on recurring and nonrecurring basis. Service is billed on a monthly basis on or about the same day each month. Service continues to be provided until canceled by Customer or by the Company in accordance with provisions of this Tariff.

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RULES AND REGULATIONS (cont.)

3.6 RESPONSIBILITY OF THE CUSTOMER (cont.)

D. Payment and Charges for Service (cont.)

2. Payment will be due pursuant to applicable Commission rules. The Company includes its name and its toll-free or local telephone number on all invoices.
3. The Customer is responsible for payment of all charges for service furnished to the Customer including, but not limited to, all calls originated at the Customer's number(s); received at the Customer's number(s); e.g., collect, 800 billed to the Customer(s) numbers via third-party billing; incurred at the specific request of the Customer, or placed using a calling card issued to the Customer. Charges based on actual usage during a month will be billed monthly in arrears. All fixed monthly and nonrecurring charges for services ordered will be billed monthly in advance.
4. Service may be denied pursuant to the Commission's rules regarding disconnection of service for nonpayment. Restoration of service will be subject to all applicable installation charges.
5. Customer is liable for all costs associated with collecting past due charges.
6. Each monthly invoice used to the Customer shall show the following information:
 - a. The period of service billed for ("billing period"), the approximate date of mailing ("mailing date"), and the final date by which a payment can be received before a bill is deemed delinquent.

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SECTION 3

INTRASTATE INTEREXCHANGE SERVICE

RULES AND REGULATIONS (cont.)

3.6 RESPONSIBILITY OF THE CUSTOMER (cont.)

D. Payment and Charges for Service (cont.)

6. Each monthly invoice issued to the Customer shall show the following information: (cont.)
 - b. All monthly service charges, including toll calls, monthly fees, operator services, directory assistance and any other applicable charges.
 - c. Monthly equipment charges will be itemized following a connection or change in equipment and itemized upon Customer request.
 - d. Total toll charges, with information for each toll call as to its date, time, length, rate code(s) at which billed, place called, and telephone number called. Additionally, if the call is collect, credit card or third number call, the telephone number and city called from shall be shown.
 - e. Service charges for non-recurring items such as directory assistance or service connection or move charges, itemized for each charge separately included in filed tariffs.
 - f. All applicable taxes and fees (excise, sales, 911, KUSF, franchise, universal service fund charges, etc.) shall be itemized.
 - g. The total amount (sum of “a” through “f” above) due for service in the current billing period.

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RULES AND REGULATIONS (cont.)

3.6 RESPONSIBILITY OF THE CUSTOMER (cont.)

- h. The amount of additional charges due for past due accounts, collection charges, reconnection charges, installation payments or other Company charges authorized by the Commission.
 - i. The amount of any adjustments or credits.
 - j. The total amount due.
 - k. The address and telephone number of the Company and the identification of the person or office where a Customer may report a disputed bill, make an inquiry concerning a bill, delinquency or termination of service, or any other complaint.
 - 1. The Company may include charges on the bill for special services which are not authorized by tariff or otherwise specifically regulated by the Commission, such as the sale of merchandise or other services that are not regulated by the Commission. Charges for special service shall be designated clearly and separately from charges for telephone services.
7. If notice of a dispute as to charges is not received in writing, in person or via telephone message by the Company within 120 days after billing is received the Customer, the invoice shall be considered correct and binding on the Customer, unless extraordinary circumstances are demonstrated. Any disputed charges that cannot be resolved between Customer and the Company may be appealed to the Commission.

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RULES AND REGULATIONS (cont.)

3.6 RESPONSIBILITY OF THE CUSTOMER (cont.)

E. Bad Check Charges

1. The Company will bill Customer a one-time charge of \$30.00 per incident if Customer's check for payment of service is returned for insufficient or uncollected funds, closed accounts, or any other insufficiency or discrepancy necessitating return of the check at the discretion of the drawee bank or other financial institution.

F. Late Payment Charge

1. The Company may apply a one time late charge if any portion of the Customer's payment is received by the Company after the payment due date, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment. The late payment charge will apply only to the amount not previously assessed on the portion of the payment not received by the date due, multiplied by a factor of 1.5%.
2. Collection procedures are unaffected by the application of the late payment charge. The late payment charge does not apply to final amounts.

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RULES AND REGULATIONS (cont.)

3.7 RESPONSIBILITY OF THE COMPANY

A. Provision of Services

1. Company shall use reasonable efforts to make services available to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this Tariff and applicable rules of the Commission.

B. Credit Allowance – Information Records

1. For listings in alphabetical telephone directories and information records, no liability shall be attached to the Company.

C. Disconnection of Service by the Company

1. The Company may discontinue service or cancel an application for service, pursuant to applicable Commission rules, without incurring any liability for any of the following reasons:
 - a. Nonpayment of an undisputed delinquent charge;
 - b. Unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment;
 - c. Failure to substantially comply with terms of a settlement agreement; or
 - d. As provided by state and federal law.

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SECTION 3

INTRASTATE INTEREXCHANGE SERVICE

RULES AND REGULATIONS (cont.)

3.7 RESPONSIBILITY OF THE COMPANY (cont.)

- C. Disconnection of Service by the Company (cont.)
2. The Company may discontinue or refuse service for any of the following reasons:
 - a. When the Customer requests it
 - b. When a telephone bill becomes delinquent as provided in Section 3.6 (D) after proper notice, as provided in Section 3.7.C.6.e.
 - c. When a dangerous condition exists on the Customer's premises.
 - d. When the Customer misrepresents his or her identity for the purpose of obtaining telephone service.
 - e. When the Customer refuses to grant Company personnel access, during normal working hours, to telephone equipment installed upon the premises of the Customer for the purpose of inspection, maintenance or replacement.

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INTRASTATE INTEREXCHANGE SERVICE

RULES AND REGULATIONS (cont.)

3.7 RESPONSIBILITY OF THE COMPANY (cont.)

C. Disconnection of Service by the Company (cont.)

2. The Company may discontinue or refuse service for any of the following reasons: (cont.)
 - f. When the Customer violates any rule of the Company, which violation adversely affects the safety of the Customer or other persons, or the integrity of the telephone system.
 - g. When the Customer causes or permits unauthorized interference with or use of the telephone service situated on or about the Customer's premises.
3. When the Company discontinues service to the Customer, it shall also cease charging the Customer for services and equipment as of the date of discontinuance or shall make an appropriate pro rata adjustment or refund for the period of discontinuance to the amount owed upon restoral or reconnection of service.
4. Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the Company are not available to facilitate reconnection of service or on a date immediately preceding such a day.
5. At least 24 hours preceding a discontinuance, the Company shall make reasonable efforts to contact the Customer to advise him/her of the proposed discontinuance and what steps must be taken to avoid discontinuance.

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SECTION 3

INTRASTATE INTEREXCHANGE SERVICE

RULES AND REGULATIONS (cont.)

3.7 RESPONSIBILITY OF THE COMPANY (cont.)

C. Disconnection of Service by the Company (cont.)

6. Service may not be discontinued by the Company for the following reasons:

- a. Failure of the Customer to pay for concurrent service received at a separate residence or location. In the event of discontinuance or termination of service at a separate residence or location in accordance with these rules, the Company may transfer any unpaid balance to any other service account with the Customer's written consent; provided however, that in the event of the failure of the Customer to pay a final bill at a service location, the Company may transfer such unpaid balance to any successive service account opened by the Customer for the same class of service (business or residential) and may discontinue or refuse service at such successive service location for non-payment of such transferred amount.
- b. Failure of the Customer to pay for a different class of service (business or residential) received at the same location, unless the usage of the remaining service substantially increases.
- c. Failure of a Customer to pay a bill which is in dispute; however, that the Customer pays that portion of the bill not in dispute. Upon resolution of dispute, if appropriate, any amount determined to be owed to the Company must be paid in full.

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SECTION 3

INTRASTATE INTEREXCHANGE SERVICE

RULES AND REGULATIONS (cont.)

3.7 RESPONSIBILITY OF THE COMPANY (cont.)

C. Disconnection of Service by the Company (cont.)

6. Service may not be discontinued by the Company for the following reasons: (cont.)
 - d. Local service shall not be discontinued unless at the time of the proposed discontinuance, for one hour after the discontinuance and on the day following, the Company office or personnel identified in the notices given are open or available to the Customer for the purpose of preventing discontinuance or obtaining reconnection.
 - e. Service shall not be discontinued unless written notice is mailed to the Customer seven (7) days before discontinuing the service, unless the discontinuance is upon Customer request or involves a dangerous condition, involves violation of Company rules or unauthorized interference with or use of services, in which case the Company may discontinue service immediately.
 - f. Notices shall be sent to the account name and address. Service of notice by mail is complete upon mailing. The Company shall maintain an accurate record of the date of mailing.

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INTRASTATE INTEREXCHANGE SERVICE

RULES AND REGULATIONS (cont.)

3.7 RESPONSIBILITY OF THE COMPANY (cont.)

C. Disconnection of Service by the Company (cont.)

7. The Company's Notice of Discontinuance shall contain the following information:
 - a. The name and address and the telephone number of the Customer.
 - b. A statement of the reasons for the proposed discontinuance and the cost and conditions (to the Customer) for reconnection.
 - c. The date after which service will be discontinued unless appropriate action is taken.
 - d. Terms under which a Customer may avoid the discontinuance.
 - e. The Customer's right to enter into a settlement agreement if the claim is for a charge not in dispute and the Customer is unable to pay the charge in full.
 - f. The telephone number where the Customer may make an inquiry.
 - g. A statement that this notice will not be effective if the charges involved are part of an unresolved dispute.

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SECTION 3

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RULES AND REGULATIONS (cont.)

3.7 RESPONSIBILITY OF THE COMPANY (cont.)

C. Disconnection of Service by the Company (cont.)

8. The Company will postpone a discontinuance for at least twenty-one (21) days if the circumstances include the following:
 - a. Danger to the safety or health of the Customer, resident member of the Customer's family or other permanent resident of the premises where service is rendered exists. Consideration shall be given to the Customer's (or other resident's) medical condition, age or disability; and
 - b. Such Customer is unable to pay for such service in accordance with the Company's billing or is able to pay for such service only in installments. The Company shall either allow payment in reasonable installments or postpone discontinuance of service so the Customer can make arrangements for reasonable installment payments.
9. The Company may restrict access to the toll network during the period of postponement or installment payments.

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SECTION 3

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RULES AND REGULATIONS (cont.)

3.8 RESTORATION

If service is disconnected for nonpayment, service will be reestablished only upon receipt of payment of all charges, due, which includes charges for service and facilities during the period of disconnection and which may include a service restoration fee. If the Customer has a history of payments returned for insufficient funds, the Company may require payment by cash, money order or certified check. If payment is made by personal check, restoration will be effected upon clearance of the check. When a Customer's service has been disconnected in accordance with this Tariff and the service has been terminated through the completion of the Company's service order, service will be reestablished only upon a basis of an application for new service.

3.9 TAXES AND SURCHARGES

- A. Customer will be billed and is responsible for payment of applicable Universal Service Fund charges, all federal, state and local taxes, fees, assessments and surcharges associated in conjunction with services used.
- B. All taxes, surcharges and assessments (i.e. sales tax, municipal utilities tax, franchise fees, etc.) will be listed as separate line items and are not included in the quoted rates.

3.10 START OF BILLING

For billing purposes, the start of service is the day of installation of the Company's service or equipment.

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SECTION 3

INTRASTATE INTEREXCHANGE SERVICE

RULES AND REGULATIONS (cont.)

3.11 TERMINAL EQUIPMENT

The Company's facilities and service may be used with or terminated in Customer provided terminal equipment or Customer provided communications systems, such as PBX, key systems or other telecommunications devices. Such terminal equipment shall be furnished and maintained at the expense of the Customer. The Customer is responsible for all costs at its premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

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SECTION 4

INTRASTATE INTEREXCHANGE SERVICE

PRODUCTS AND SERVICES

4.1 TOLL SERVICE

Toll Service provides facilities to complete interLATA, intrastate or intraLATA, interexchange calls between two points. The Customer makes a call by dialing directly or with operator assistance. Direct dialing includes 1 + Area Code (where necessary) + telephone number.

4.2 OPERATOR SERVICE

Operator Service provides Customer assistance with the Calling Card Service.

4.3 CALLING CARD SERVICE

Calling Card Service provides facilities to complete interLATA and intraLATA calls between two points when the Customer is away from his/her premise. The requesting Customer is provided with a calling card that includes instructions for its use.

4.4 800 SERVICE

800 Service provides for facilities for the Customer(s) to receive interLATA and intraLATA calls. The Customer will be assigned unique 800 number(s) that, when dialed, will be routed via the Company's network and terminate at Customer designated local access line(s).

4.5 DIRECTORY ASSISTANCE

The Company furnishes Directory Assistance Service whereby Customers may request assistance in determining telephone numbers. Directory Assistance is accessed by dialing 1 + Area Code + 555-1212 or 411.

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SECTION 5
INTRASTATE INTEREXCHANGE SERVICE
SERVICE RATES

5.1 TOLL SERVICE

A. Business Rates

	<u>Per Month</u>	<u>Per Minute</u>
Business Plan	\$ 0.00	\$ 0.05
Long Distance Block p/line ⁽¹⁾	\$ 9.00	\$ 0.00
Minimum Billing Increments	<u>Minimum</u>	<u>Increment</u>
All long distance plans	30 seconds	6 seconds

⁽¹⁾ Business customers must have a minimum of three lines on a long distance block plan. The long distance usage is capped at 3500 minutes and overage rates are \$ 0.05 per/minute. No more than 15 business lines may be equipped with the long distance block plan.

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SECTION 5

INTRASTATE INTEREXCHANGE SERVICE

SERVICE RATES (cont.)

5.2 TOLL SERVICE

B. Residential Rates

	<u>Per Month</u>	<u>Per Minute</u>
Residential Plan 1 ⁽¹⁾	\$ 4.95	\$ 0.07
Residential Plan 2 ⁽¹⁾	\$ 0.00	\$ 0.09

Residential Long Distance Packages

100 Minute Block of Time ⁽²⁾	\$ 7.00
250 Minute Block of Time ⁽³⁾	\$15.00
500 Minute Block of Time ⁽⁴⁾	\$25.00
Unlimited Long Distance ⁽⁵⁾	\$30.00

Minimum Billing Increments

	<u>Minimum</u>	<u>Increment</u>
All long distance plans	30 seconds	6 seconds

⁽¹⁾ All long distance plans include calls to all 50 states, Canada and US Virgin Islands

⁽²⁾ Long distance rate in excess of 100 minutes is \$0.09 per/minute

⁽³⁾ Long distance rate in excess of 250 minutes is \$0.09 per/minute

⁽⁴⁾ Long distance rate in excess of 250 minutes is \$0.09 per/minute

⁽⁵⁾ Unlimited long distance is capped at 3500 minutes per/access line. Long distance rate in excess of 3500 minutes is \$0.09 per/minute

SECTION 5

INTRASTATE INTEREXCHANGE SERVICE

SERVICE RATES (cont.)

5.3 INBOUND 800 SERVICE

A. Business Rates

	<u>Per Month</u>	<u>Per Minute</u>
Toll Free Number Assignment	\$ 0.00	\$ 0.00
Per minute usage	\$ 0.00	\$ 0.05

B. Residential Rates

	<u>Per Month</u>	<u>Per Minute</u>
Toll Free Number Assignment	\$ 0.00	\$ 0.00
Per minute usage	\$ 0.00	\$ 0.09

C. Minimum Billing Increments

	<u>Minimum</u>	<u>Increment</u>
All 800 Service Plans	30 seconds	6 seconds

D. Toll Free Number Directory Listing p/month \$ 15.00

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SECTION 5

INTRASTATE INTEREXCHANGE SERVICE

SERVICE RATES (cont.)

5.4 CALLING CARD SERVICE

Residential and Business

	<u>Per Month</u>	<u>Per Minute</u>
Issuance of Calling Card	\$ 0.00	\$ 0.00
Assignment of PIN	\$ 0.00	\$ 0.00
Additional Card Requests	\$ 0.00	\$ 0.00
Usage p/minute	\$ 0.00	\$ 0.15

5.5 DIRECTORY ASSISTANCE

Per Listing Requested \$ 0.95

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SECTION 6

INTRASTATE INTEREXCHANGE SERVICE

PROMOTIONS AND DISCOUNTS

6.1 PROMOTIONS

From time to time, the Company may engage in promotional offerings or trial designed to attract new Customers, to stimulate usage, to test potential new services, and/or to increase existing Customer awareness of the Company's services. In connection with those promotional offerings or trials, the Company may offer special rate incentives. These offerings will be limited to certain services, dates, times of day and/or locations determined by the Company. The Company will post promotional offerings on its website at www.knology.com.

6.2 DISCOUNTS

A. Official Service

1. Official Service is furnished for the conduct of the Company's business and is generally furnished to telephone stations located in the Company's office or residences of employees or agents whose duties require that they be readily accessible for calls at all times.
2. A discount from standard rates may be allowed in connection with service furnished for the conduct of the Company's business.

B. Discounted Service

1. A discount from standard rates may be allowed in connection with service furnished through residence service telephones at the residences of employees and retired employees.

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